
MONEY ADVICE

Oxfordshire Specialist Advice Service

This service helps with queries around benefits, money advice, budgeting and other welfare issues and will link you into services that can provide further support

Telephone: 01865 410 660

Email: advice@oxfordshiresas.org.uk

Independent Advice Centre- Covering Wantage, Grove & residents of the Vale of White Horse

Serving Wantage, Grove and residents of the Vale of the White Horse District. Advice services cover a wide range of topics: Including debt management, benefit entitlements, employment rights, consumer rights and many more. For the time being, they are only offering support via phone or email.

Telephone: 01235 765348 any time between 10.00 and 15.30 Monday to Friday.

Email: help@wantageadvice.org.uk

Website: <http://wantageadvice.org.uk/>

Banburyshire Advice Centre- Serving the residents of Cherwell District, South Warwickshire, West Oxfordshire and South Northamptonshire and the city of Oxford.

Advice services cover a wide range of topics, including welfare benefit advice. The centre **does NOT** offer legal advice, debt advice or tax advice. At this time, support is phone based and not face to face.

Telephone: 01295 279988

Email: helpdeskbancp@yahoo.com

Website: <http://www.banburyshirecitizenproject.org.uk/>

Agnes Smith Advice Centre- Serving residents of Blackbird Leys

They provide advice and representation to people in the local community. They expertise in money advice. They have 3 Debt Relief Order Intermediaries at the Centre and can advise on a wide range of options and solutions when you are in debt. This can range from negotiation with creditors to bankruptcy.

Telephone: 01865 770206 available from Monday-Friday 9am-1pm and 2pm-5pm

Email: asac.reception@agnessmith.co.uk

Website: <http://www.agnessmith.co.uk/>

Rose Hill and Donnington Advice Centre

Serves the Oxford suburbs of: Rose Hill, Donnington Bridge, Cowley, Iffley, Florence Park and the south end of Abingdon Road. They offer advice and support with debt, housing, benefits and legal, via phone and email currently.

Citizens Advice Oxfordshire

The service provides free, independent, confidential, and impartial advice to everyone on their rights and responsibilities. They can advise people on debt and money matters.

Abingdon: 0300 330 9042

Chipping Norton: 0344 411 1444 **New universal credit claims: Please call: 0800144 8444**

Didcot: 0300 330 9042

Thame: 0300 330 9042

Henley-on-Thames: 0300 330 9042

Banbury: Universal Credit: Please call us on 0800 144 8444

(Freephone Monday-Friday 8am-6pm)

For advice about anything else: Please call us on 0300 330 9037

(Monday-Friday 10am-4pm)

Bicester: 0344 411 1444

Oxford: Webchat, Email and Telephone: 0300 3309 054.

Each office has different opening times, so check out their websites for more information.

Website: <http://www.caox.org.uk/>

RAF Brize Norton:

Community support Hive

Email: BZN-HIVEInfo@mod.gov.uk

Phone: 01993 895349 or 01993 897543

Opening times: Monday to Friday 8am- 2.30pm.

Soldiers, Sailors, Airmen and Families Association

The SSAFA provides professional welfare and social work support to serving personnel and the RAF community. Our service can support you with issues including, addiction, additional needs, disability, bereavement, childcare, education, equality and diversity, financial issues, housing, mental health, emotional wellbeing, physical health, perpetrators, personnel management support, pregnancy, relationships and victim support.

Contact the SSAFA Office at RAF Brize Norton:

Jeremy Clack:

Phone: 01993 841497

Email: jeremy.clack@ssafa.org.uk

Sarah Duviau:

Phone: 01993 895494

Oxfordshire Credit Union

Oxon Credit Union offer secure savings and fair loans. They offer smaller loans (up to £2,000) at a maximum of 26.8% APR. Larger loans (over £2,000) at 12.7% APR. They also offer a savings service.

Helpline

Monday-Friday: 8am-4pm except Wednesday pm
01865 777 757

Email

info@oxfordshirecreditunion.co.uk

The Money Advice Service - Free and impartial money advice, set up by the Government

Advice on many topics including taking control of debt, getting free debt advice, and how to borrow affordably. Advice on running a bank account, planning your finances and cutting costs. It allows you to find out what benefits you're entitled to and learn about Universal Credit. They also help with situations like: Having a baby, making a will, and dealing with divorce and separation.

Telephone: 0800 138 7777 Calls are free and from Monday to Friday, 8am to 6pm.

Website: www.moneyadviceservice.org.uk/en Also, online advice via web chat.

National Debt Line

Coronavirus - We can help

They know many people are worried about their finances right now.

They are here to help:

- For instant information and guidance: Look at their **Coronavirus fact sheet**.
- Webchat with an adviser 9am - 8pm Monday to Friday.
- Call to speak to an adviser on 0808 808 4000 9am - 8pm Monday to Friday.
- Use their **Digital Advice Tool** to do a budget if you're ready, and get online advice about your debt solution options.

Step Change – National Debt Charity

Free advice on problem debt based on what is best for you

Telephone: 0800 138 1111 Freephone for debt advice only (Mon-Fri 8am- 8pm, Sat 8am-4pm).

Other advice numbers are available online.

Visit: <http://www.stepchange.org/>

Support During the coronavirus outbreak

Debt and Coronavirus

Coronavirus and your finances

Coronavirus, SSP and claiming benefits

Coronavirus-related fraud

Coronavirus advice for Step Change clients

What help is available from creditors

Visit: <https://www.stepchange.org/debt-info/debt-and-coronavirus.aspx>

Veterans UK

Veterans UK administers the armed forces pension schemes and compensation payments for those injured or bereaved through service. They also provide welfare support for veterans of any age, and their families through the Veterans Welfare Service and the Veterans UK helpline.

Helpline: 0808 1914 218

Visit: <https://www.gov.uk/government/organisations/veterans-uk>

Better Housing Better Health (BHBH)

BHBH is a one stop shop for a range of free services and interventions to help residents reduce energy bills and keep warm at home.

Telephone: 0800 107 0044 (Monday to Friday 9am- 5pm)

Email: bhbh@nef.org.uk

Website: <http://www.bhbh.org.uk/make-a-referral/>

Benefits for Better Mental Health (BBMH)

This is a support service to help anyone either wanting advice or support with Universal Credit or PIP. At this time, they can only offer support with paperwork or general enquiries via the phone. You can get in contact via the Oxfordshire Mind information Line:

Telephone: 01865 247788 (9:30-4:30 Monday- Friday). A worker will get a benefit advisor to ring you back.

Email: bbmh@oxfordshiremind.org.uk

GOV.UK

The link below gives the latest information and support offered by the Government on financial support for businesses, the self-employed and those on benefits:

<https://www.gov.uk/government/publications/support-for-those-affected-by-covid-19/support-for-those-affected-by-covid-19>

Cherwell District Council

This link will send you to the information page around what support and advice is available via the council for the following linked to the Coronavirus:

Support with Council Tax

Landlords and tenants
Business information and grants
Contractors
Food regulations and advice

Visit: <https://www.cherwell.gov.uk/homepage/133/coronavirus-covid-19>

Christians Against Poverty

CAP would be happy to help answer any questions you might have. Whether it's about the help they offer, getting involved personally or with your church, making a donation or just finding out a bit more about them, there are a number of ways you can contact them.

New enquiries helpline: 0800 328 0006

Supporter enquiries: Telephone: 01274 760 761 or **Email:** supporterrelations@capuk.org

Visit: <https://capuk.org/connect/contact-us>