
HOUSING

Apply to Mind Housing – One Front Door

Oxfordshire Mind and Response have a long history of supporting people with mental health issues in Oxfordshire and we offer a single front door to all our potential service users. For most of our services, any adult who has a primary mental health need and housing need is welcome to apply using the referral form found here:

Visit: <http://www.oxfordshiremind.org.uk/what-we-do/housing/apply-to-mind-housing/>

How do I apply? You can write to The Mind Response Housing Partnership, c/o AG Palmer House, Morrell Crescent, Littlemore, Oxford, OX4 4SU. You can phone us on 01865 397951. You can download the application form from the link above.

Email: Support@Mindandresponse.org.uk

Oxford Homeless Pathways

Oxford Homeless Pathways provides a range of services for homeless and recently homeless people aged 25 and over. They help people tackle the issues that have led them to become homeless and to build confidence and develop new skills. OHP manage [O'Hanlon House](#) and [Julian Housing](#), enabling homeless people to find and sustain stable housing by providing a broad range of services.

They also manage [Oxford Homeless Medical Fund](#), which raises funds to support welfare and medical services for homeless people in Oxford.

Telephone: 01865 304600 **Fax:** 01865 304627

E-mail: info@oxhop.org.uk **Website:** <http://www.oxhop.org.uk/>

Connection Support

Mental Health Support is a service which offers flexible specialist support for people with serious and/or enduring mental health issues. It enables people with mental health issues who are experiencing housing difficulties and issues around recovery to get advice and support from one central contact point.

They:

- Help to deal with everyday housing issues like bills, money advice and landlord
- Help with finding work, education, training and volunteering
- To help you to keep mentally healthy and provide emotional support

Telephone: 01865 711267

Email: enquiries@connectionsupport.org.uk

Banbury Young Homelessness Project (BYHP)

The Banbury Young Homelessness Advisory Project supports young people (aged 16-25) in finding and maintaining accommodation, which can be difficult given the challenges that are faced when trying to access affordable housing in the Banbury area. They offer support and advice to young people in North Oxfordshire and will continue to build relationships with all types of accommodation providers and landlords in order to provide guidance, information and help to those trying to obtain affordable housing. If you or someone you know needs help, contact:

Email: enquiries@byhp.org.uk **Telephone:** 01295 259442

Visit: <https://www.byhp.org.uk/contact-us.html>

Renting a home from the Council or Housing Associations

If you want to find out: how to apply for housing, what to do if you are homeless, how to apply for grants to improve your home, details of local housing associations, how to apply for housing benefit and information about affordable housing schemes in your area, you need to contact your local district council.

For housing questions during the Covid-19: Call 01865 249811.

- **Cherwell District Council**
Telephone: 01295 227001
Email: customer.service@cherwell-dc.gov.uk
- **Oxford City Council**
Telephone: 01865 249811
Email: housingneeds@oxford.gov.uk
- **South Oxfordshire District Council**
Telephone: 01235 422422
Email: housing@southoxford.gov.uk
- **Vale of the White Horse District Council**
Telephone: 01235 422422
Email: comments@whitehorse.gov.uk
- **West Oxfordshire District Council**
Telephone: 01993 861000
Email: enquiries@westoxon.gov.uk

Shelter- The Housing and Homelessness Charity

For advice or guidance, call **0344 515 1380** between the hours of 9am-5pm, Monday to Friday. Shelter's helpline is open 8am-8pm on weekdays and 8am-5pm on weekends, 365 days a year. Their housing experts will advise you, no matter what your housing situation. Calls are free from UK landlines and all major UK mobile operators. Call Shelter's free housing advice helpline on:

Telephone: 0808 800 4444

Visit: <http://www.shelter.org.uk/>

If you require assistance with a legal matter within the next 7 days: Including a court hearing or need an appointment with our Legal team, call **0344 515 1380** between the hours of 9am-5pm, Monday to Friday.

Link for coronavirus support: https://england.shelter.org.uk/housing_advice/coronavirus

Local support via Shelter: https://england.shelter.org.uk/get_help/local_services/oxford

Oxford Street Population Outreach Team (SPOT)

If you are concerned about someone sleeping rough in Oxford, please contact the national referral service Street Link on:

Telephone: 0300 500 0914 and help connect them with local services, such as the Oxford SPOT team.

If you are a rough sleeper you can contact Oxford SPOT staff directly on:

Telephone: 01865 304611 / 01865 304604 or

Email outreach.oxford@mungosbroadway.org.uk

For more information on Oxford SPOT, please contact St Mungo's: **Telephone: 020 3856 6000** or **Email:** info@mungos.org - we'll reply to your email within two working days.

Simon House

Simon House is a purpose-built hostel providing secure and comfortable temporary accommodation and support to homeless and other vulnerable people in Oxfordshire. Anyone who has been verified as a rough sleeper and is engaging with the No Second Night Out (NSNO) team, or the Oxford City Outreach Team can be referred.

Referral Tel: 020 8825 1066

Referral Email: simon.house@a2dominion.co.uk

Mayday Trust

Provide a safe place to live for people who are experiencing homelessness and help them to make a smooth and speedy move back into independent living. Most of the people we work with are going through difficult times like leaving prison, moving from care to a first home, moving from a secure hospital or leaving the family. They provide support and accommodation in Northamptonshire and Oxfordshire. **They do not** provide emergency accommodation or support so if you need urgent help, contact your local council where advice is available 24 hours a day. Please note they can only accept housing referrals via Oxford Homeless Pathways.

Telephone: 01865 670 028

Website: <http://www.maydaytrust.org.uk/oxford>

Advance

We provide support and housing services for vulnerable adults. We are following Government guidance and working to ensure we continue to deliver services and keep our staff and customers safe.

If you have an urgent issue please contact our friendly Customer Services team as normal:

Telephone: 0333 012 4307 or **Email:** Customer.Services@advanceuk.org

Following the Government's enhanced 'stay at home/stay alert' guidance we have moved to an essential/ emergency only service for the whilst lockdown continues. We are working hard to ensure we continue to provide all essential services. Advance support thousands of people, including disabled people, people with a mental health issue and people with a learning disability. This could be at home, at work or in the community to live the life they choose, however varied or complex that life may be.

Emmaus

The charity that provides accommodation and work in Oxford for 28 people, otherwise at risk of homelessness, whom they call Companions. Emmaus is a two-way agreement, and they will not be giving you charity. They are asking for you to come and be part of the community until you feel you are ready to move on. If you feel you might be suitable for Emmaus, but would like to know more then give them a call with any questions on. You can also ask someone else to do this with you. It is also fine to arrange to come and have a look round.

If you want to dive straight in with the referral, you can fill in the referral form below:

[https://www.emmaus.org.uk/assets/0005/8269/Emmaus Oxford Referral Form 2018.docx](https://www.emmaus.org.uk/assets/0005/8269/Emmaus_Oxford_Referral_Form_2018.docx) .

This can be filled in by you or by someone who is helping you. Send the completed form via email, post or deliver by hand to the address below:

Telephone: 01865 763698 (Shop) 01865 402073 (Community)

Address: Emmaus Oxford, 171 Oxford Road, Cowley, OX4 2ES

Website: https://www.emmaus.org.uk/oxford/join_our_community

Email: stevejames@emmausoxford.org

Aspire Oxfordshire

Homelessness Prevention Aspire's homelessness prevention service is designed to provide support and advice to people across Oxfordshire who are concerned about their housing situation.

Visit: <https://www.aspireoxfordshire.org/homeless-prevention>