

Housing Support

If anything on this factsheet is unclear, or you're in need of further support, please don't hesitate to contact the Oxfordshire Mind Information Line on 01865 247788, or info@oxfordshiremind.org.uk

Oxfordshire Mind Housing

Oxfordshire Mind's supported housing service offers accommodation with support in Oxford City and in West and South Oxfordshire. Staff are available Monday to Friday 9am to 5pm, and we have an on-call service out of hours for emergencies.

Accommodation is provided in various settings, including large and small shared houses and self-contained flats.

The service is aimed at Oxfordshire residents with mental health problems aged 18-65, who would struggle to live independently. Residents are supported to move out to independent housing within 2 years.

Apply for housing via our website (<https://www.oxfordshiremind.org.uk/support-for-you/housing/>).

For more information, either ring 01865 797751, or email referrals@oxfordshiremind.org.uk

Support from the Council & Housing Associations

If you want to find out how to apply for council housing, what to do if you're homeless, how to apply for grants to improve your home, details of local housing associations, how to apply for housing benefit, or information about affordable housing schemes in your area, you need to contact your local district council in the first instance.

Cherwell District Council (Kidlington, Banbury, Bicester and North Oxfordshire):

Telephone: 01295 227001 (if you're homeless tonight or imminently, ring 01295 753751).

Email: customer.service@cherwell-dc.gov.uk

Website: <https://www.cherwell.gov.uk/info/6/housing>

Oxford City Council:

Telephone: 01865 249811.

Email: housingneeds@oxford.gov.uk

Website: <https://www.oxford.gov.uk/info/20010/housing>

South Oxfordshire District Council (Didcot, Henley, Thame, Wallingford and southeast Oxfordshire):

Telephone: 01235 422452 (out of hours 01235 422410).

Email: housing@southandvale.gov.uk

Website: <https://www.southoxon.gov.uk/south-oxfordshire-district-council/housing/>

Vale of the White Horse District Council (Abingdon, Faringdon, Wantage and southwest Oxfordshire):

Telephone: 01235 422452 (out of hours 01235 422420).

Email: housing@southandvale.gov.uk

Website: <https://www.whitehorsedc.gov.uk/vale-of-white-horse-district-council/housing/>

West Oxfordshire District Council (Woodstock, Burford, Chipping Norton, Charlbury, Carterton, Witney and northwest Oxfordshire):

Telephone: 01993 861000.

Online form: <https://community.westoxon.gov.uk/s/general-enquiry>

Website: <https://www.westoxon.gov.uk/housing/>

Homeless Oxfordshire (<https://homelessoxfordshire.uk/>)

Homeless Oxfordshire provide a range of services for homeless and recently homeless people aged 25 and over. They help people to tackle the issues that have led them to become homeless and to build confidence and develop new skills.

Homeless Oxfordshire manage [O'Hanlon House](#) and [Project 41](#), enabling homeless people to find and sustain stable housing by providing a broad range of services. They also work with [Luther Street Medical Centre](#), which provides medical services for homeless people in Oxford.

Telephone: 01865 304600.

E-mail: info@homelessoxfordshire.uk

Connection Support (<https://www.connectionsupport.org.uk/>)

Connection Support is a service which offers flexible specialist support for people with serious and/or enduring mental health issues.

They:

- Help to deal with everyday housing issues like bills, money advice and landlords.
- Help with finding work, education, training and volunteering.
- Help you to keep mentally healthy and they also provide emotional support.

Telephone: 01865 711267.

Email: enquiries@connectionsupport.org.uk

Oxfordshire Homeless Movement (<https://www.oxfordshirehomelessmovement.org/>)

A partnership of the many organisations working to ensure that nobody has to sleep rough on the streets of Oxfordshire.

They have a very useful webpage on FAQs if you're in need of help:

<https://www.oxfordshirehomelessmovement.org/i-need-help>

Crisis Oxford (<https://www.crisis.org.uk/get-help/oxford/>)

'We work directly with thousands of homeless people every year. We provide vital help so that people can rebuild their lives and are supported out of homelessness for good. We offer one to one support, advice and courses for homeless people in 12 areas across England, Scotland and Wales.'

Telephone: 01865 263900.

Email: reception.oxford@crisis.org.uk

Address: Crisis Skylight Oxford, Old Fire Station, 40 George Street, Oxford, OX1 2AQ.

Banbury Young Homelessness Project (<https://www.byhp.org.uk/contact-us.html>)

The Banbury Young Homelessness Project supports young people (aged 16-25) in finding and maintaining accommodation.

Telephone: 01295 259442.

Email: enquiries@byhp.org.uk

Simon House

Simon House is a purpose-built hostel providing secure and comfortable temporary accommodation and support to homeless and other vulnerable people in Oxfordshire. Anyone who has been verified as a

rough sleeper and is engaging with either the No Second Night Out team (NSNO), or the Oxford City Outreach Team, can be referred.

Referral telephone: 0208 825 1066.

Referral email: simon.house@a2dominion.co.uk

Emmaus Oxford (<https://emmaus.org.uk/oxford/>)

Emmaus communities provide a home and meaningful work for people who have experienced homelessness, helping them to find a way to move on with their lives.

The charity provides accommodation and work in Oxford for 28 people, otherwise at risk of homelessness, whom they call Companions. Emmaus is a two-way agreement, and they will not be giving you charity. They are asking for you to come and be part of the community until you feel you're ready to move on. If you feel you might be suitable for Emmaus, but would like to know more, then give them a call on the number below. You can also ask someone else to do this with you. It is also fine to arrange to go and have a look round.

Telephone: 01865 402073.

Email: admin@emmausoxford.org

Website: <https://emmaus.org.uk/oxford/>

Address: Emmaus Oxford, 171 Oxford Road, Cowley, Oxford, OX4 2ES.

Aspire Oxfordshire (<https://www.aspireoxfordshire.org/homeless-prevention>)

Aspire's homelessness prevention service is designed to provide support and advice to people across Oxfordshire who are concerned about their housing situation, and fear becoming homeless.

Telephone: 01865 204450.

Email: housing@aspireoxford.co.uk

Their homelessness prevention referral form is also available here:

<https://www.aspireoxfordshire.org/homeless-prevention>

The Gatehouse (<http://oxfordgatehouse.org/>)

The Gatehouse offers free support for adults aged 25+ who are homeless, vulnerably housed, on low income and/or looking for company and community. They operate out of their drop-in community centre at St Giles Parish Rooms, 10 Woodstock Road, near the centre of Oxford.

Telephone: 01865 792999.

Email: admin@oxfordgatehouse.org

Report a Concern about Someone Sleeping Rough

If you're concerned about someone sleeping rough in Oxfordshire, please contact the national referral service StreetLink on 0300 500 0914.

- The StreetLink number can get very busy, however, so they advise people, wherever possible, to use either their website or mobile app. See https://www.streetlink.org.uk/StreetLink_HomePage

To report a rough sleeper in Oxford City, you can also contact the Oxford Street Population Outreach Team (OxSPOT) on 07590 862049, or email outreach.oxford@mungos.org

- For more information on OxSPOT, see <https://www.oxfordshirehomelessmovement.org/organisation/oxford-spot>

To report a rough sleeper elsewhere in Oxfordshire, you can also contact the Connection Support Rough Sleeper Outreach Service on 01865 711267, or email outreach@connectionsupport.org.uk

- For more information on this service, see <https://www.connectionsupport.org.uk/outreach-verification/>