

The services I use

How supported do you feel?



easy
read

Introduction



Oxfordshire County Council has put together this set of questions for children and young people in the area.



We would like to know how supported you feel by the services you use.



These might be things like schools, health services, youth clubs, social workers or any services that help or affect your life.

Your answers will let us know how you feel.



We need your answers back by Friday, 30 April 2021.



Or you can answer the questions online by Sunday, 9 May 2021 at: www.oxfordshire.gov.uk/BeSupported

The questions



Firstly, please tell us which services you have used or the names of any groups that have supported you in the last year.

These might be things like schools, health services, youth clubs, social workers or any services that help or affect your life.

About the services I use



1. Please tick a box to say how much you agree or disagree with these things:



I know who to speak to when I need support.



Strongly agree



Agree



Neither



Disagree



Strongly disagree



I feel listened to and believed.



Strongly agree



Agree



Neither



Disagree



Strongly disagree



I can get information in a way that suits me.



Strongly agree



Agree



Neither



Disagree



Strongly disagree



I have people I can look up to and want to be like.



Strongly agree



Agree



Neither



Disagree



Strongly disagree



When I talk to staff, I feel like they know a lot and they care about me.



Strongly agree



Agree



Neither



Disagree



Strongly disagree



Please tell us more about your answers to question 1.

Which services did you use and what happened?



2. Do you feel supported enough by the services you use?
Please tick 1 box.

Yes

No

Don't know or not sure



Please tell us more about your answer to question 2.
Which services did you use and how did you feel when you used them?



3. Do you want to say anything else about the support you get from services? Please say which services you are talking about.

About your life



4. Please tick a box to say how much you agree or disagree with these things:



I am missing out on education.



Agree



Disagree



Not sure



Don't want to say



I need help and support with my emotions and thoughts.



Agree



Disagree



Not sure



Don't want to say



I have seen or been hurt by **domestic abuse**.

Domestic abuse is when you are harmed by a family member or someone you live with.



Agree



Disagree



Not sure



Don't want to say



If you need help, or want to talk to someone about how you are feeling, please talk to a teacher or another adult who you know well.



You can also talk to someone by phoning **Childline (for free) on: 0800 1111**



You can find lots of information and other help on the OXME website:
www.oxme.info/cms/life/asking-help



About you

Did you answer this set of questions in 2019 and 2020?

- No - this is the first time.
- Yes - I answered these questions in 2019.
- Yes - I answered these questions in 2020.
- Yes - I answered these questions in both 2019 and 2020.
- Can't remember or not sure.



Please tell us how you heard about this survey? For example, Facebook, Twitter, youth worker or school.



5. Please tell us the first part of your postcode if you know it, or the nearest large town to where you live.



6. How old are you?

- 14 to 16
- 17 to 18
- 19 to 25 and I have additional needs



7. What is your gender?

- Female
- Male
- Other
- Don't know or not sure
- Don't want to say



If you chose 'other', please explain in the box.



8. What is your sexual orientation?

Heterosexual or straight

Gay or lesbian

Bisexual

Other

Don't know or not sure

Don't want to say

If you chose 'other', please explain in the box.





9. What is your ethnicity?

- Asian or Asian British (Indian, Pakistani, Bangladeshi, or any other Asian background)
- Black or Black British (Caribbean, African, or any other Black background)
- Chinese
- Gypsy or Traveller
- Mixed (White and Black Caribbean, White and Black African, White and Asian, or any other mixed background)
- White (British, Irish, or any other white background)
- Any other ethnic group
- Don't know or not sure
- Don't want to say

If you chose 'Any other ethnic group' please describe it in the box.





10. What is your religion? Please tick only 1 box.

- None
- Buddhist
- Christian (including Church of England, Catholic, Protestant, and all other Christian denominations)
- Hindu
- Jewish
- Muslim
- Sikh
- Any other religion
- Don't know or not sure
- Don't want to say



If you chose 'Any other religion', please describe it in the box.



11. Do you have a disability, learning disability or special educational needs?

Yes

No

Don't know or not sure

Don't want to say

If you chose 'Yes', please tell us more in the box.





12. Do you have a long-term medical condition? For example, diabetes or epilepsy.

Yes

No

Don't know or not sure

Don't want to say

If you chose 'Yes', please tell us more in the box.



13. Are you in care, or a Care Leaver?

Yes

No

Don't know or not sure

Don't want to say

Thank you



Thank you for answering our questions.



Please post your answers back to:

CYP Plan - Engagement Team

FREEPOST RTRX-GJUL-HXHY

Oxfordshire County Council



You don't need a stamp.



Can we contact you again to help us with our work?

If yes, please put your name, email address and phone number in the box.





If you say yes, we will keep your details.



We promise:

- not to keep your answers with your details



- to keep your details safe and not give them to anyone else



- to only use your details to tell you about activities that help us with our work



- to delete your details if you want us to:

- Email

EngagementTeam@oxfordshire.gov.uk or



- Write to **FREEPOST OXFORDSHIRE COUNTY COUNCIL**. You don't need a stamp or to write anything else on the envelope.

For more information

For more information about these questions, contact Adrian Chant by:



- email: **adrian.chant@oxfordshire.gov.uk**



- phone: **07771 387 947**